



Doringkloof Buurtwag Doringkloof Neighbourhood Watch



*Welcome to the neighbourhood!
This guide will help you with important crime related information.*

Bear in mind that this is just a guide. Additional information can be obtained from our website (doringkloof.net) or via an email to dnw@doringkloof.net.

Welcome to DNW

The Doringkloof Neighbourhood Watch (DNW) started in 2006, when a handful of residents decided enough was enough. Tired of rising crime, they banded together — first with simple walkie-talkies, now with a fully licensed radio network and a repeater station covering the entire suburb.

From those original three members, we've grown to over 500 active radios in circulation. We consider you a DNW member if you have a radio and actively help keep our community safe.



Our Goal

Reduce serious crime to fewer than 1 incident per week. We currently average around two. Your involvement makes a real difference.

How We Fight Crime

We looked at three options and chose the one that works best:

Passive Defence

Fencing the suburb. Too costly and impractical for Doringkloof.

Active Defence ☒

Residents organise and act together. This is what we do!

Outsourcing

Hiring a security company. Residents looking after their own area often outperform contractors.

The 3 Steps to Crime Prevention

Crime prevention works in layers — starting with you, then your neighbours, then the wider DNW community.

1

Secure Your Own Property

Fencing, exterior lighting, high-quality locks, alarm systems, detection beams, and suitable dogs all help keep your home safe.

2

Support Your Immediate Neighbours

Exchange contact details with those nearest to you. If something looks suspicious, check on each other's properties or scan the road together.

3

Call on the DNW Community (RADIO)

When an actual crime in progress is reported, the duty coordinator mobilises other residents and contacts SAPS. No one faces crime alone.

Monitoring Suspicious Activity

Two proactive tools run in the background all the time, helping the whole community stay one step ahead:

Tracking suspicious persons & vehicles

When residents spot a suspicious person or vehicle and radio it in, the details are logged. This builds up a picture of patterns in the area — and sends a clear message to would-be criminals that they have been noticed.

What this achieves:

- Residents are warned in real time about potential threats nearby.
- Patterns of suspicious behaviour are identified over time.
- Criminals know they are being watched — a powerful deterrent.

How We Patrol

A visible presence is one of the most effective deterrents. Get involved in one or more. DNW conducts three types of patrols:

➤ Mass Visible Patrols

Residents are notified in advance when and where to gather. The more people out, the stronger the message to would-be criminals. If available, wear a reflective vest and display DNW signage on your vehicle. SAPS sometimes joins us, and we always hold a debrief.

➤ Individual Patrols

You can patrol on your own or in a small group at any time — on your way home from work, during an evening walk, whenever it suits. Always radio into the duty coordinator before you start and when you finish.

Tip: Patrolling with at least one other person is strongly advised.

➤ Garden Patrols

Can't get out? No problem. Observing and reporting from your garden gate during an organised patrol is just as valuable. Keep an eye out and radio in anything suspicious.

Observing & Reporting — Step by Step

Spotting something suspicious and reporting it correctly is one of the most valuable things you can do. Follow these steps:

1

Stay calm and keep your distance

Do not approach the person or vehicle. Observe from a safe position — your garden gate, window, or vehicle. Your safety comes first.

2

Take a photo if it is safe to do so

Use your phone to discreetly photograph the person or vehicle. A photo is powerful evidence. Do not put yourself at risk to get it — only photograph if you can do so without being noticed.

3

Note down the details

Write down or mentally record as much as possible before you call it in. The more detail, the better.

For a suspicious PERSON	For a suspicious VEHICLE
• Gender, approximate age & height • Build (slim, medium, heavy) • Skin tone • Hair colour and length • Clothing — top, bottom, shoes, hat • Any distinctive features (tattoos, beard, limp) • Direction of travel (on foot or into a vehicle) • What they were doing/acting suspiciously about	• Number plate (full if possible) • Make and model • Colour • Any damage, stickers or distinctive marks • Number of occupants • Direction of travel • Speed and behaviour (slow-moving, circling, parked) • Location where first spotted

4

Call it in on the radio

Transmit your details to the duty coordinator. State your location first, then describe the person or vehicle, their direction of travel, and what drew your attention. Keep it brief and factual.

5

Keep watching and update

Once you've broadcast, other residents will join in tracking. Continue to observe and report any further movement. The coordinator will direct from here.



If you are approached or feel unsafe

Do not confront the person. Move inside or to a safe location and continue observing from there. You may politely ask if they need help finding an address — if their response is unsatisfactory, ask them to leave the area and immediately radio the coordinator.

The Duty Coordinator

The DNW runs 24/7, 365 days a year. At the heart of this is our duty coordinator — a trained volunteer who monitors the radio channel from home and acts as a virtual operations room.

We have coordinators who each take about five duties a month. A monthly roster keeps things organised. After training, each coordinator receives a folder with all the information they need to handle any situation.



We Need More Coordinators!

Coordinators are always in demand. If you'd like to volunteer, get in touch — your contribution makes a huge difference to how effectively we can respond.

When a Crime is In Progress

We follow a clear Standard Operating Procedure (SOP) so everyone knows their role:

- The first trained member on scene becomes the on-site coordinator and establishes a cordon around the block.
- A systematic search is then conducted until suspects are located.
- SAPS is always summoned — it is their responsibility to make arrests and open a docket.
- If you haven't completed the prescribed training, position yourself at the nearest street corner to form a perimeter. Don't approach suspects.
- For hijackings, go to suburb entrances/exits and observe. Do not attempt to intercept hijackers — report all movement on the radio.



Important Safety Rule

Untrained members must NOT approach any suspect or vehicle. Your role is observation and reporting. This is both for your safety and a legal requirement.

Your Radio

The radio network is the heartbeat of the DNW. Keep yours switched on, within earshot, and always charged. Here's what you need to know:

- Radios are licensed and linked to a repeater — all users must register and pay an annual licence fee of R50.
- Residents contributing R50+ per month to the DNW for at least 6 months have their licence covered by the DNW.
- Between 20:00 and 07:00, only crime-related transmissions are permitted.
- Keep all transmissions brief and factual. No idle chatter or opinions. Use your phone for private calls.
- To register your radio, email: data@doringkloof.net



Training Available

Three-phase training covers radio voice procedure, operating your radio, and crime awareness. Register at training@doringkloof.net

Staying in the Loop

Aside from the radio, here's how we keep everyone connected:

- Report crimes by email: crime@doringkloof.net (goes to a specific DNW portfolio for analysis)
- Register your contact details: data@doringkloof.net
- Share suggestions: dnw@doringkloof.net
- News Bulletins are sent by email with the latest incidents and advice
- Website: www.doringkloof.net

Management & Meetings

The DNW is community-led. Here's how we govern ourselves:

- Annual General Meeting (AGM) — held every April. Open to all residents for feedback, questions, and voting.
- DNW Committee — meets monthly to handle strategy, finances, and SAPS liaison.
- DNW Crime Intel group — meets monthly to plan tactics.
- Coordinator Workshops — regular sessions to solve shared challenges and refine SOPs.
- Every member of DNW committees and those with access to personal information sign non-disclosure agreements.

Supporting DNW Financially

DNW is funded entirely by voluntary contributions from residents like you — there's no minimum or maximum. Funds go towards medical kits, bulletproof vests, torches, printing, training, and admin costs.

Banking Details	
Account Name	Doringkloof Neighbourhood Watch
Account Type	Current Account
Bank & Branch	FNB Centurion, Branch 261550
Account Number	631 6520 9462
Reference	Please use your address or name

Working with SAPS

Crime prevention is a partnership. The DNW works alongside SAPS — not in place of them. SAPS is responsible for making arrests, and all operations where an arrest is possible will involve them. Good relations with our local station are essential to our work.

Identifying and Reporting Suspicious Activity

THE REPORTING PROCESS



1. Stay calm and keep your distance.

Do not approach the person or vehicle; observe from a safe position like a window or garden gate, ensuring your safety comes first.



2. Take a photo ONLY if safe to do so.

Use your phone discreetly to capture evidence, but never put yourself at risk or allow yourself to be noticed by the suspect.



3. Note all details.

Before calling it in, mentally record or write down specific descriptions of the individual or vehicle to ensure accuracy.



4. Call it in on the radio.

Contact the duty coordinator, stating your location first, followed by a brief, factual description of the suspect and their direction of travel.



5. Keep watching and provide updates.

Continue to observe from safety and broadcast further movements so other residents can assist in tracking the activity.

WHAT TO NOTE FOR A SUSPICIOUS PERSON



Physical Characteristics



Note the gender, approximate age, height, skin tone, hair colour, and hair length of the individual.

Build and Features



Identify if the person is slim, medium, or heavy, and look for distinctive features like beards, tattoos, or a noticeable limp.

Clothing Details



Record what they are wearing on their top and bottom, as well as their shoes and any headwear like a hat.

Actions and Movement



Note their specific suspicious actions and their direction of travel, whether they are on foot or entering a vehicle.

WHAT TO NOTE FOR A SUSPICIOUS VEHICLE

Vehicle Identification



Identify the number plate (full if possible), make, model, and the colour of the vehicle.

Distinctive Marks



Look for identifying features such as body damage, stickers, or any other marks that make the vehicle stand out.

Occupants and Behaviour



Note the number of people inside and describe the vehicle's behaviour, such as circling the block, moving slowly, or being parked.

Location and Direction



Record the exact location where the vehicle was first spotted and the direction in which it is currently travelling.



THE GOLDEN RULE OF OBSERVATION

DO NOT APPROACH SUSPECTS.

Your role is strictly observation and reporting; this is a legal requirement and essential for your personal safety.

Quick Contact Reference

Keep this page handy — everything you need, in one place.

Emergency Contacts

SAPS Emergency
10111

General Emergency
112 (from mobile)

DNW Email Contacts

Report a crime | crime@doringkloof.net

Register your details/radio | data@doringkloof.net

General suggestions | dnw@doringkloof.net

Training registration | training@doringkloof.net

DNW Website

www.doringkloof.net

Banking Details — Support DNW Financially (every Rand counts)

Account Name | Doringkloof Neighbourhood Watch

Bank & Branch | FNB Centurion — Branch 261550

Account Number | 631 6520 9462

Reference | Your address (first 3 letters of street and number)

Radio Reminders

Keep your radio switched on, charged, and within earshot at all times.

Between 20:00 – 07:00: crime-related transmissions ONLY.

Keep messages brief and factual. No idle chatter.

Annual licence fee: R50 (DNW contributors of R50+/month for 6+ months are exempt).

Together we make Doringkloof safer. Welcome to the team!