

Repeater Radio System (Radio System)

Conditions of Use and Indemnity

Introduction

The Doringkloof Residents Association (DRA), including the Doringkloof Neighbourhood Watch (DKNW), have, in terms of the DRA Radio Strategy, installed a repeater. A licence for the repeater has been obtained from ICASA, as well as a quantity of licences than can be allocated to persons/radios that are registered to use the repeater. To ensure that all ICASA requirements are adhered to, records need to be maintained in respect of every person who operates a radio that is registered on the repeater. The DRA has therefore compiled the under mentioned Conditions of Use and Indemnity, the acceptance of which are compulsory before any radio is registered on the repeater.

Conditions of Use and Indemnity

I agree to use a registered and licensed two-way radio subject to the following conditions:

1. Only the Radio Manager (as appointed by the Doringkloof Residents Association (DRA)) will manage and control access to the radio system. Access will be determined and authorised by the committee of the DRA, which will have sole jurisdiction over who is provided with access. To this extent, the DRA reserves the right to do a background check on a person wishing to acquire a radio and for it to be registered on the repeater. In most cases, the background check will be conducted to ensure that the person resides or operates a business within Doringkloofs' perimeters as defined in the ICASA licence.
2. Radio users only purchase the physical radio handset, not a right to use the allocated radio frequency. Under no circumstances may anybody else program or clone radios to use the frequency that has been provided to the DRA by ICASA, nor may any person disclose the radio frequencies without the written permission of the DRA. Any unregistered radio found to be operational on the DRA's ICASA frequency may be reported to ICASA.
3. All radios must adhere to ICASA approval requirements and to an annual licence fee payment per radio. Under no circumstances may/will radios be registered without proof of the licence fee being paid. Contributors of funds to the DRA will have the licence fees for one radio deducted from their monthly contributions if more than R50 per month is contributed.
4. The loss, sale, disposal or theft of any registered radio must be reported to the DRA immediately, and where applicable, also to the SA Police Services. For notifying the DRA, any of the following methods may be used :
 - a. E-mail : div@doringkloof.net
 - b. SMS : 083 2357401 or
 - c. Letter : Doringkloof Residents Association, P.O. Box 15206, Lyttelton, 0140
5. Radios that are provided on a loan basis or for testing purposes must be insured against loss, theft or damage by, for example, inclusion in an "All Risks" section of a householder's insurance policy.
6. Radios must be used responsibly, in accordance with any generally accepted procedures and any guidelines or protocols specified by the DRA. In support of this condition it is compulsory for all radio users to attend a radio training session which, in most circumstances, also includes a crime awareness component.
7. Failure to comply with these conditions, or with any reasonable request from the Radio Manager or a committee member of the DRA could result in radios being de-programmed and being removed from the system.
8. It is understood that the primary purpose of the radio system is crime-related and that it exists to enhance public safety, security and general well-being on a day-to-day basis. To this extent :
 - a. Crime-related calls take priority but it is acceptable to report other matters that affect the broader community eg. power failures, hazardous situations, water leaks, accidents, etc.
 - b. All radio users are expected to make an effort to comply with the requests of the on-duty co-ordinators eg. in respect of patrols, lookouts, crime scenes and requests to investigate a reported concern.
 - c. A brief "eyes and ears" patrol should be conducted on a daily basis and that any concerns must be reported via radio. The DRA expectation is that this patrol should last for about four minutes eg. when returning from work, taking children to school or going shopping.
 - d. All crime-related activities and incidents must be reported immediately (for crime in progress) or via crime@doringkloof.net (for crime that has already taken place eg. a burglary that occurred two hours ago).
 - e. Only crime-related and emergency calls may be made between 20h00 and 06h00. The decision on what is "crime related" or an "emergency" is at the discretion of the radio user, however, calls related to faulty streetlights, dogs in the street and public disturbances must be avoided during these hours.